

# CAX Shopping Cart

## Siemens Service and Support Website

1. Go to the following website: <https://support.automation.siemens.com/us>

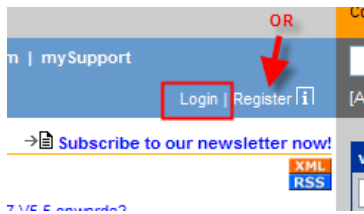
The following page will appear.

The screenshot shows the Siemens Service and Support website for the USA. The page features a navigation bar with links for Home, Product Support, Applications & Tools, Services, Forum, and mySupport. A search bar is located in the top right corner. The main content area is divided into several sections:

- Support news:** Includes links to SCALANCE X-300/X-400 firmware update version 3.3.1, Pointek CLS200/300 (Digital) - Operating Instructions, How do you install the improved block protection for FBs and FCs in STEP 7 V5.5 onwards?, and Manual: SIRIUS Industrial Controls Solid-state Overload Relay for IO-Link.
- Self-Help:** Contains two sub-sections: "Search Product Support Documents" with a search input field and a "Go" button, and "Browse Support Documents" with links to Automation, Drives, Process Automation, and All other Products.
- Support by Experts Worldwide:** Includes a "Technical Forum" section for user discussions and an "Ask the Siemens Expert" section for direct support requests.
- Other Support Offerings:** Lists services such as Technical Support, Field Service, Repairs, Spare Parts, and USA Online Community.

The right sidebar contains additional navigation options: "world-wide support" with a country selector, "mySupport" with links to personal data, documentation, and newsletters, "Contact" with links to worldwide contacts, business coordination, field service, spare parts, and technical forum, and "Help" with links to online help and guided tours. A "CAx shopping cart" icon is also visible in the sidebar.

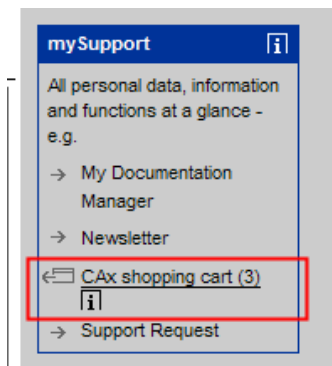
2. Log into the website by clicking on the Login link. If you are not a registered user, follow the Register link and create an account.



Once you log into the website, your name will appear where the Login link was before.



3. Click on the CAx shopping cart link, which is located on the right side of the screen in the mySupport box. This will launch another window, which will be used to request the desired information.



4. In the window that just popped up, the CAx shopping car overview, click on “New shopping cart” to create a list of components you wish to request information for.

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CAx shopping cart overview page autorefresh in 01:01 Min

New shopping cart  Edit shopping cart  Delete shopping cart

<input type="checkbox"/>	Shopping cart name	Created on	Status
<input type="checkbox"/>	<input checked="" type="checkbox"/> Aggressive Tooling	3/20/2012, 6:18 PM	Completed
<input type="checkbox"/>	<input checked="" type="checkbox"/> Enprotech	5/29/2012, 4:55 PM	Completed

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5. Click on “Add/load product number(s)”

CAx – new shopping cart

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1. Product numbers > 2. Select formats > 3. Select options > 4. Create CAx shopping cart

Add/load product number(s)  Save product numbers  Delete product number(s)

**Note**

For requests with 100 and more product numbers and depending on the current service utilization, processing time may take several hours.

[To shopping cart overview](#)

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6. Here you enter each part number you are requesting, separated by a carriage return, then click OK.

Add/load product number(s) ✕

Delete current product numbers in shopping cart

Load product numbers from a file

Enter a list with product numbers

Please enter one product number per line.

7. A list of the numbers just entered will be displayed on the following window. After each number an icon will let you know which types of information are available for each product number. Review those numbers and click “Continue”.

CAx – new shopping cart

1. Product numbers > 2. Select formats > 3. Select options > 4. Create CAx shopping cart

Add/load product number(s)  Save product numbers  Delete product number(s)

Items per page: 20 | 50 | 100 | Show all < 1 >

Product numbers (1)

6ES73152EH140AB0

Items per page: 20 | 50 | 100 | Show all 2D dimensional drawing < 1 >

**Note**  
For requests with 100 and more product numbers and depending on the current service utilization, processing time may take several hours.

[To shopping cart overview](#) [Continue](#)

8. Check the boxes of the documentation you are requesting and click “Next”.

CAx – new shopping cart

1. Product numbers > 2. Select formats > 3. Select options > 4. Create CAx shopping cart

**CAx data types**

<input checked="" type="checkbox"/> 2D dimensional drawing	<input checked="" type="checkbox"/> Data sheet
<input type="checkbox"/> 3D model	<input checked="" type="checkbox"/> Manual/operating instructions
<input type="checkbox"/> Connection diagram	<input type="checkbox"/> Curve
<input type="checkbox"/> Unit wiring diagram	<input type="checkbox"/> Certificate
<input type="checkbox"/> EPLAN electric P8 macro *	<input type="checkbox"/> Product picture
<input type="checkbox"/> Export product master data **	

**Note**  
Unfortunately, for technical reasons it cannot be guaranteed that all the data types selected by you are available for download. Thank you for your understanding.

\* EPLAN EDZ-Tool is needed  
\*\* ECAD, CSV/Excel, E\*series

[To shopping cart overview](#) [Back](#) [Continue](#)

9. Select the languages and excel format you wish to export and click “Continue”.

CAx – new shopping cart

1. Product numbers > 2. Select formats > 3. Select options > 4. Create CAx shopping cart

Options for additional CAx data types

Data sheet  
Language

Select all

<input type="checkbox"/> German	<input checked="" type="checkbox"/> English
<input type="checkbox"/> Spanish	<input type="checkbox"/> French
<input type="checkbox"/> Italian	<input type="checkbox"/> Dutch
<input type="checkbox"/> Portuguese	<input type="checkbox"/> Russian
<input type="checkbox"/> Turkish	<input type="checkbox"/> Chinese

Manual/operating instructions  
Language

Select all

<input type="checkbox"/> German	<input checked="" type="checkbox"/> English
<input type="checkbox"/> Spanish	<input type="checkbox"/> French
<input type="checkbox"/> Italian	<input type="checkbox"/> Dutch
<input type="checkbox"/> Portuguese	<input type="checkbox"/> Russian
<input type="checkbox"/> Turkish	<input type="checkbox"/> Chinese

[To shopping cart overview](#) [Back](#) [Continue](#)

10. Review the information provided, enter a Shopping cart name in the box and click “Create CAx shopping cart”.

CAx – new shopping cart

1. Product numbers > 2. Select formats > 3. Select options > 4. Create CAx shopping cart

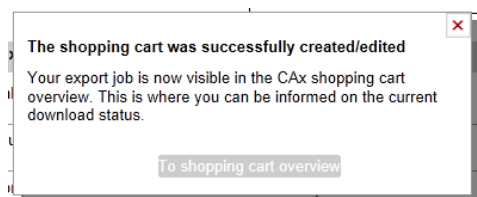
Shopping cart

Your selected export options

Estimated download size	0.07 MByte
Number of product numbers	1
Export format for product master data	Excel/CSV Export (German)
File format for reference lists	CSV
Additional CAx data types	2D dimensional drawing Data sheet (English) Manual/operating instructions (English)

[To shopping cart overview](#) [Back](#) [Create CAx shopping cart](#)

11. A message will appear indicating that the cart was successfully generated. Click on “To shopping cart overview”.



12. The shopping car overview will again appear showing the Status of each shopping cart configured. When the data has been collected, the status will show "Completed". An email will also be sent to your email address assigned to your login name when complete.

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CAx shopping cart overview page autorefresh in 00:49 Min

[\\* New shopping cart](#) [✎ Edit shopping cart](#) [🗑 Delete shopping cart](#)

<input type="checkbox"/>	Shopping cart name	Created on	Status
<input checked="" type="checkbox"/>	Aggressive Tooling	3/20/2012, 6:18 PM	Completed
<input type="checkbox"/>	Test Shopping Cart	6/5/2012, 10:25 PM	Waiting

6ES73152EH140AB0      Excel/CSV Export  
3 additional CAx data types  
- 2D dimensional drawing  
- Data sheet  
- Manual/operating instructions

<input checked="" type="checkbox"/>	Enrotech	5/29/2012, 4:55 PM	Completed
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13. Open the email sent from Siemens. Follow the (English) link provided. You may have to log back in.



**online-support.automation@siemens.com**  
11/01/2010 09:32 AM

To: mwklein@  
cc:   
bcc:   
Subject: CAx-Daten f

Ihr Export vom 01.11.10 14:27 wurde beendet.

Die Daten stehen unter der folgenden URL zum Download bereit:  
<http://support.automation.siemens.com/WW/caxorder/Default.aspx?tab=2&lang=de>

Hinweis:  
Unter Umständen waren zum Exportzeitpunkt nicht alle CAx-Datenarten verfügbar. Falls  
error.csv-Datei benannt.



\*\*\*\*\* English version \*\*\*\*\*

Your Order from 01.11.10 14:27 has been finished.

The data are available to download at the following URL:  
<http://support.automation.siemens.com/WW/caxorder/Default.aspx?tab=2&lang=en>

Note:  
In the event the CAx-Data-Types you requested are not available on demand, the :  
of files that were not converted.

Mit freundlichen Grüßen / With the best Regards  
Service& Support Team

- The CAX shopping cart overview will indicate that the data has been collected (Status – Completed). Click + to expand the cart and “Download”. This will prompt you to open or save the zip file generated by the website.

**SIEMENS**

CAX online ▶ Contact

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**CAX shopping cart overview** page autorefresh in 00:45 Min

✳ New shopping cart ✎ Edit shopping cart 🗑 Delete shopping cart

<input type="checkbox"/>	Shopping cart name	Created on	Status
<input type="checkbox"/>	<b>Aggressive Tooling</b>	3/20/2012, 6:18 PM	Completed
<input type="checkbox"/>	<b>Enrotech</b>	5/29/2012, 4:55 PM	Completed
<input type="checkbox"/>	<b>Test Shopping Cart</b>	6/5/2012, 10:25 PM	Completed

6E573152EH140AB0

Excel/CSV Export  
3 additional CAX data types  
- 2D dimensional drawing  
- Data sheet  
- Manual/operating instructions

[Download](#)  
 Available until: 7/5/2012  
 ▶ Create new

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Do you want to open or save **caxonline\_EXCEL\_120605\_103109.zip** (10.0 MB) from **support.automation.siemens.com**?

Open Save Cancel

- Once the file is downloaded, open it and view the contents.

WinZip - caxonline\_EXCEL\_101101\_023121.zip

File Actions View Jobs Options Help

New Open Favorites Add Extract Encrypt View CheckOut Wizard

Name	Type	Modified
Product_master_data_1000309_en.xls	Microsoft Of...	11/1/2010 2:31 PM
Product_master_data_1000304_en.xls	Microsoft Of...	11/1/2010 2:31 PM
Product_master_data_1000324_en.xls	Microsoft Of...	11/1/2010 2:31 PM
ref_2_dimensional_drawing.csv	Microsoft Of...	11/1/2010 2:31 PM
2D_G_ST70_XX_90890.dxf	AutoCAD Dr...	11/1/2010 2:31 PM
2D_G_ST70_XX_90878.dxf	AutoCAD Dr...	11/1/2010 2:31 PM
2D_G_ST70_XX_90950.dxf	AutoCAD Dr...	11/1/2010 2:31 PM
ref_connection_diagram.csv	Microsoft Of...	11/1/2010 2:31 PM
ref_unit_wiring_diagram.csv	Microsoft Of...	11/1/2010 2:31 PM
1137419_CP441_e.pdf	Adobe Acro...	11/1/2010 2:31 PM
1186523_s7_400_h_en-US.pdf	Adobe Acro...	11/1/2010 2:31 PM
1188835_G5441_e.pdf	Adobe Acro...	11/1/2010 2:32 PM
26587210_op-liste_s7-400h_e.pdf	Adobe Acro...	11/1/2010 2:32 PM
ref_manuals.csv	Microsoft Of...	11/1/2010 2:32 PM

